
OPERATIONAL EXCELLENCE: STEP-BY-STEP GUIDE

LEAN SIX SIGMA ONBOARDING FOR CORPORATE ENTITIES

The Lean Six Sigma approach is a practical management tool and methodology that can be implemented by any organisation for the improvement of its processes. It has been proven that the effectiveness of this methodology contributes to breakthrough process enhancement and operational excellence, when effectively executed. Some of the key benefits of this framework, amongst others, include:

- ❖ Quick and practicable knowledge transfer
- ❖ Tools and techniques are simple to use in practice
- ❖ Verifiable and measurable benefit of processes improved
- ❖ Free implementation coaching support by MakeWay Global
- ❖ Handover of training conduct and execution to onboarded organisation

Below is our step-by-step guide for engaging organisations with this framework:

- I. **Overview session for Executive Management Team:** Identified as the **White Belt** level, this is a **free** 3-hour session (*or a paid 1-2-day session*) directed at the organisation's top management team and improvement project sponsors (also referred to as 'Champions')
- II. **Yellow Belt:** This is the 2-day knowledge level that is eventually rolled out companywide, albeit, starting with the respective section and department heads. It gives a technical introduction to the subject and allows learners to experiment with some of the tools and techniques. There is an examination at the end of the course to obtain the *ILSSI Yellow Belt certification.
- III. **Green Belt:** This is a 2-day practitioner level workshop that has the two-pronged prerequisites of having achieved the Yellow Belt certification and a proposed process improvement project to work on. This improvement project is started during the workshop and participants continue work on this after the training event – **MakeWay Global provides free coaching sessions** within the first year of the participant's attendance. There is no examination at this level. A successful completion of the project, which must provide a verifiable and measurable benefit to the organisation, earns the candidate the ILSSI Green Belt certification.
Following this, the certified Green Belt holder can attend an abridged and pointed 'Train the Trainer' session to enable them to become a Yellow Belt trainer. Part of this session is to co-train with the main Yellow Belt trainer at least twice.
- IV. **Black Belt:** After a few more improvements being undertaken, the Green Belt holder will attend the 5-day Black Belt training session. Success in the examination that follows earns the candidate the ILSSI Black Belt certification, the holder of which can now become a Green Belt trainer.

**MakeWay Global is an accredited partner of the International Lean Six Sigma Institute
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